

## APPENDIX E

### Microsoft Premier Support Services Description Schedule: Fee and Named Contacts

\*Pricing based on the Texas DIR contract found at the following DIR website

(Contract# DIR-SDD-1927): <http://www.dir.state.tx.us/store/busops/go-direct/ms-svcs.htm>

(Microsoft Affiliate to complete)  
**Premier Support Services Description Number**  
(Microsoft Affiliate to complete)  
**Schedule Number**


This Schedule is made pursuant to the Microsoft Premier Support Services Description identified above (the "**Services Description**"). The terms of the Services Description and applicable Exhibits are incorporated herein by this reference and by accepting Our performance of Services under this Schedule You agree to be bound by these terms. Any terms not otherwise defined herein will assume the meanings set forth in the Agreement and the Services Description. Regardless of any terms and conditions contained in any purchase order, the terms of this Schedule apply.

#### *Term*

This Schedule will commence on \_\_\_\_\_ the "Commencement Date") and will expire on \_\_\_\_\_ (the "Expiration Date").

1. **PREMIER SUPPORT SERVICES AND FEES.** The quantities listed in the table below represent the amount of Services that You have pre-purchased for use during the term of this Schedule and applicable fees.

Description of Services – Main Contract	
• Services will be listed here	
<b>Total:</b>	<b>\$</b>

#### 2. MICROSOFT CONTACT

**Microsoft Contact:** Contact for questions and notices about this Schedule and the Services Description:

<b>Microsoft Contact Name:</b>
Address: Microsoft Corporation (Attn: Robert Van Meter) _____ 7000 N. SH 161 LC-1/3761 _____ Irving, TX 75039 _____
Phone: 469-775-7048
Email: robvme@microsoft.com
Facsimile: 425-708-0154

### 3. Customer Named Contacts

<b>CSM Name:</b>	<b>Named Contact Name:</b>
Address: _____ _____ _____	Address: _____ _____ _____
Phone: (     )	Phone: (     )
Email:	Email:
Facsimile: (     )	Facsimile: (     )
_____	_____

<b>Named Contact Name:</b>	<b>Named Contact Name:</b>
Address: _____ _____ _____	Address: _____ _____ _____
Phone: (     )	Phone: (     )
Email:	Email:
Facsimile: (     )	Facsimile: (     )